Terry Haury

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Summary

Training developer of WBT (*Web-Based Training*) and ILT (*Instructor-Led Training*) courses for technology-based products and services. Have extensive experience in working with training managers and subject matter experts in the design of course content and labs for the training of support and field engineers in the latest technologies. Most of the more recent coursework has been focused on Cloud Computing, Converged Systems, and IT System Management.

Experience

1998 - Current: Bit Wiser Training, Inc.

- Course Development
 - Developed a large number of WBT courses for HPE (Hewlett Packard Enterprise), most recently an overview of their Aruba Networking product line, OpenStack Fundamentals, OpenStack Networking, Windows Server 2016, their Hyper-Converged 380 solution, and their IOT switch product line
 - Developed ILT (*Instructor-Led Training*) courses for HP including HP-UX IPSec, HP-UX LDAP, InfiniBand, Insight Remote Support, and the full HP Moonshot curriculum.

Note: Most of the HP and HPE courses are lab-based, which required collaboration with the HPE virtual lab personnel to develop labs that enable the students to remotely setup, configure, and manage the HPE products discussed in the ILT courses.

- Designed and implemented the QuickHits program for Compaq's networking products.
- o Developed WBT courses for Compaq, including the "Wireless Technology" and "Network Convergence" courses.

Course Delivery

- o Delivered greater than 100 Virtual Classroom sessions on various HPE products and services.
- o Provided the train-the-trainer sessions, including remote labs, for all of the HPE Instructor-led courses that I developed.
- o Contracted to Global Knowledge for course delivery around the US and Canada of ILT-based courses for Enterasys' line of networking products.
- Developed and delivered several datacom and telecom courses throughout the US,
 Canada, Europe, and Asia for Compaq Computers.

1995 – 1998: Compaq Computer: Training developer and trainer in the Networking and Access Group (NAC) of Compaq. Traveled extensively throughout North America, Europe, and Asia-Pacific, training the trainers and engineers on various Compaq Computer products and data communication concepts.

1990 – 1995: NetWorth, Inc. Established and managed NetWorth's IT department. Developed a Work-In-Process (WIP) program for tracking product flows through the manufacturing process and implemented and customized the corporate Enterprise Software System.

1988 – 1990: Computer Learning Systems – Arlington, TX. Developed instructional coursework on repairing microcomputers. Primary audiences included ITT Technical Schools, Coleman Colleges, TESS Colleges, and a wide assortment of Junior Colleges and Technical schools.

Software Proficiency

- Operating Systems: Windows, Linux
- Applications: Microsoft's Office Suite, including Visio and Project, Adobe Dreamweaver, Fireworks, Flash, and Captivate, Articulate Storyline, Mindjet MindManager

See my website at: <u>bitwisertraining.com</u> for a portfolio of WBT examples created with the aforementioned software applications.